

ASP Changes for 2026

As we begin preparing for summer 2026, we want to share a couple of important updates designed to help your group plan smoothly and ensure a meaningful experience for all volunteers and the families we serve. We understand that coordinating volunteers, estimating group numbers, and managing registrations can be challenging, and we greatly appreciate all the effort you put into this important work.

1. Updated Cancellation Policy

We have heard your feedback, and we know it can be difficult to predict your group's numbers far in advance. Our new policy provides greater flexibility while still supporting responsible planning:

- **Before the second deposit deadline (March 1):** Mission fees for canceled spots can be applied toward the balance for remaining participants. If you need to cancel your trip entirely before this deadline, fees may be refunded in full.
- **After the second deposit deadline:** First and second deposits for canceled spots are non-refundable. Refunds or transfers after this deadline will only be considered for documented illness, accident, or emergency.

Even with this added flexibility, it's important that initial participant estimates remain conservative and that any changes are communicated promptly. ASP makes key commitments—leasing centers, hiring staff, and preparing resources—based on the numbers you provide. Your partnership ensures every available volunteer spot is filled and every family waiting for repairs receives the support they need.

2. Group Member Registration

Beginning this year, ALL volunteers will need to register themselves online to join their group. **Coordinators will no longer be able to add members directly.** While this is a change from previous years, it provides several benefits: it keeps participant information accurate, removes the need for paper forms, streamlines management for coordinators and our team, and empowers volunteers to manage their own registration details. Please help your group members navigate this process, and know that our team is always available if questions arise.

Thank you for your continued partnership, your dedication to your volunteers, and the vital role you play in making ASP summers meaningful. We look forward to another season of impactful service together.